DunRock



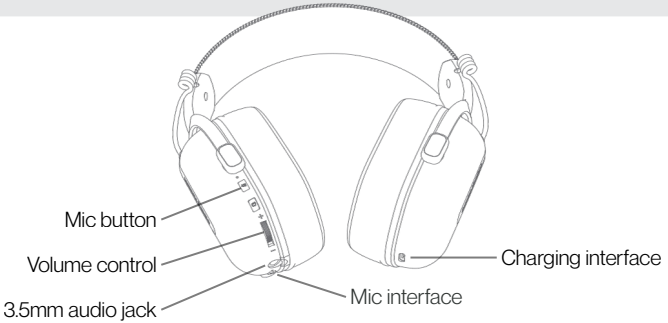
User Manual

In Package

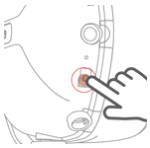


1. Gaming headset
2. Boom Microphone
3. 3.5mm audio cable
4. Charging cable
5. User manual
6. USB-A / USB-C detachable adapter
7. Storage bag

Buttons Controls



Power button



Press the power button for 3s to turn **on or off**.

Click the power button to **turn light on** or off.

Press and hold the power button for 15s to reset

G button



2× press the G button to switch **2.4G Adapter mode ↔ Bluetooth mode**.

Press and hold the G button for 2s to switch **Game (low latency) or Music (HiFi) mode**.

Press 1× the G button to **Pause or Playback**.

2× press Mic button to answer or end the call.

Press and hold the Mic button for 1.5s to reject the incoming call.

Compatibility

3.5 mm Wired | Bluetooth | 2.4G adapter

- **PC / Mac/ Windows :** 3.5 mm, Bluetooth, 2.4G

Note: Some computers don't have (good) built-in Bluetooth hardware. In that case: use Adapter Mode (2.4G).

- **Android Phone:** USB-C, 3.5 mm, Bluetooth, 2.4G
- **Tablets:** 3.5 mm, Bluetooth
- **iOS Phone / iPad:** USB-C, 3.5 mm, Bluetooth

Note: In wired mode, iOS devices require a Lightning to 3.5mm or a USB-C to 3.5mm adapter, some Android devices may require a USB-C to 3.5mm adapter.



Nintendo Switch:
3.5 mm, Bluetooth, 2.4G



PS4 / PS5
Console: 2.4G only
Controller: 3.5 mm only



Xbox Series X
Controller: 3.5 mm only
Console: Not supported

Find the full compatibility list on dunrock.com/gg-compatibility

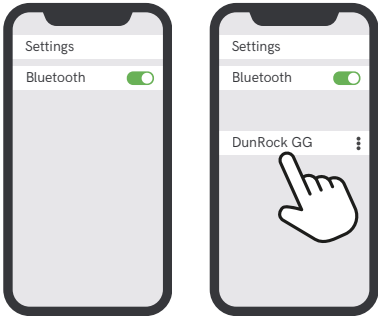
How to Connect

Bluetooth Mode

Applicable Devices: PC / N-Switch / Mobile devices

Step 1
Press and hold the power button for **3s**, and the headset will power **ON** and enter the pairing state. The indicator will flash in **blue**.

Step 2
Turn on the Bluetooth of the device, search the Bluetooth name **"DunRock GG"** in the list and connect it.



Adapter Mode

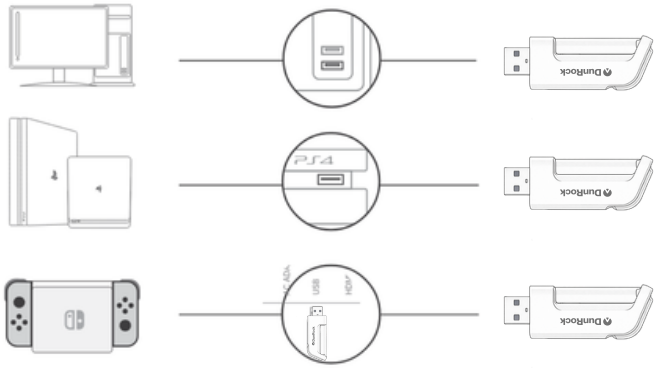
Applicable Devices: PC/PS4/PS5/N- Switch

Step 1

Plug the **USB adapter** into the USB Port on your PC/PS4/PS5/N-Switch.

Step 2

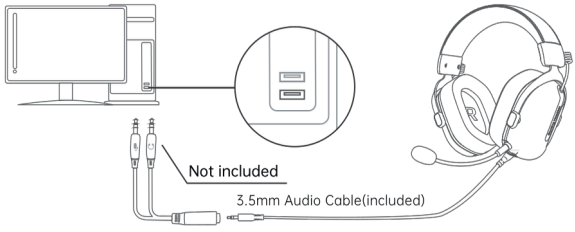
Press and hold the **Power button for 3 seconds**. The indicator will flash **green**, and the headset will automatically connect. The light will turn off once the connection is successful.



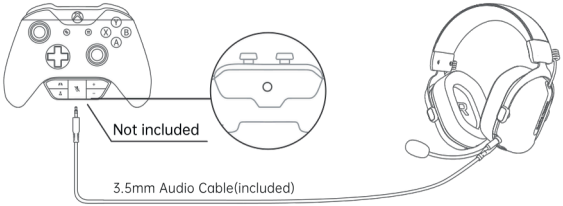
Wired Mode

Applicable Devices: PC/Xbox/PS4/PS5/N-Switch/ Tablet/Mobile Phone

- **PC**

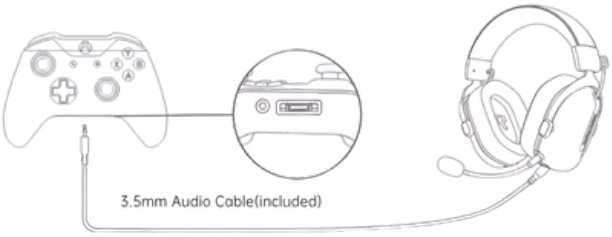


- **Xbox One**

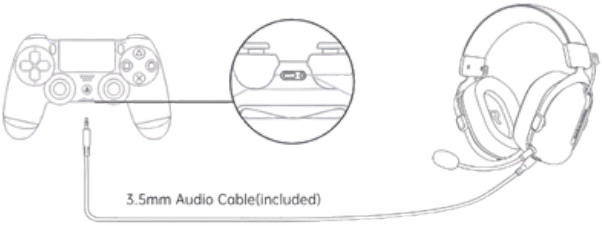


The old version does not have a built-in 3.5 mm audio jack. To connect with the DunRock GG, please use a headset adapter (not included).

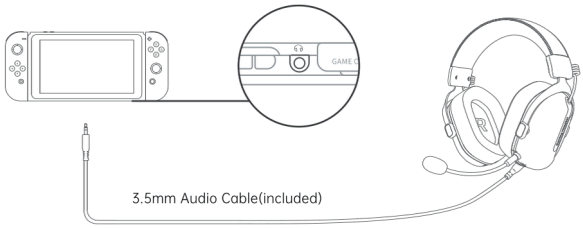
- **Xbox Series X/S**



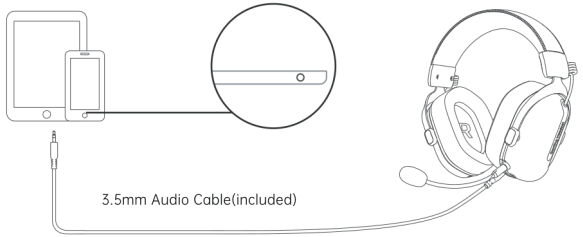
- **PS4 / PS5**



- **N- Switch**



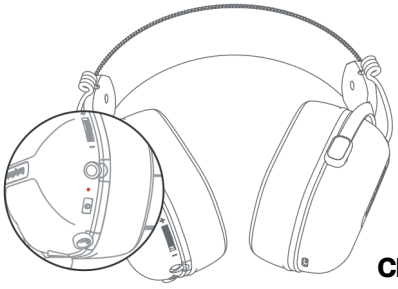
- **Tablet / Mobile Phone**



Charging

Step 1
Connect the Charging Cable to the Charging Port on the headset.

Step 2
Connect the other interface with a USB charger. (The headset can be used while charging)

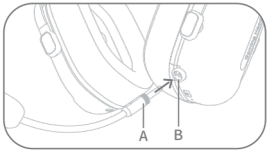


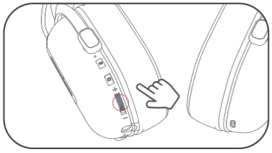
Charging: Red Light
Fully Charged: Light off
Low Battery: Rapid red flash + voice prompt every 10 min

Microphone

Step 1:
Align point A with point B. Insert the microphone into the port and push until it is fully seated.

Step 2 :
Adjust the volume by sliding the volume control wheel.





Note:

- Make sure the mic is not muted. Press  to unmute.
- PC & PS5: The microphone works in USB mode.
- Nintendo Switch: When using USB-A or USB-C wireless mode, the microphone is unavailable due to system limitations.

FAQ'S

No Sound in Adapter Mode?
Re-plug the USB transmitter → Try another USB port → Reset headset (hold 15s)
On PC, check audio settings: select "USB Audio Device" as output. Restart the console/PC.

Microphone Not Working?
Make sure the microphone is fully inserted until it clicks.
Check that the mic is not muted in the game/chat software and with the Mute button.
On PC/PS5, select the correct input device.
On Nintendo Switch, note that microphone is not supported in USB wireless mode.
Test the mic in another device to confirm functionality.

No response after plug in the USB Adapter?
Please check that the headset is in the Adapter mode (green light). If in bluetooth mode (blue light), double-click the G button to switch adapter modes.

Why Buttons Don't Work in Wired Mode?
When you plug in a 3.5mm cable, wireless headphones automatically shut down or switch to a passive wired mode, disabling most buttons function.

FAQ'S

How to reset your DunRock GG

When in Bluetooth mode:
Press and hold the power button for 15 seconds.
The indicator light will turn red for 1 second.
The headset is now reset.

When in 2.4G mode:
Press and hold the power button and the microphone button at the same time for 5 seconds.
The indicator light will blink white three times.
The headset will enter pairing mode and can be connected again.

How can I tell which mode the DunRock GG is in?

Press the G button twice to switch between modes. This allows you to change from adapter (2.4G) mode to Bluetooth mode, or from Bluetooth mode back to adapter mode.
When the headset is in pairing mode, the indicator light shows the active mode:

- Blue light: Bluetooth mode
- Green light: Adapter (2.4G) mode

If a 3.5 mm audio cable is connected to the DunRock GG, the headset automatically switches to wired mode. In wired mode, wireless functions are disabled.

FAQ'S

Can I connect the DunRock GG to the DunRock App?
No. The DunRock GG cannot be connected to the DunRock app and is not compatible with it.
You can, however, download PC software to adjust the equalizer settings on your computer.

Why does the DunRock GG turn off when I plug in the audio cable?
When you connect the DunRock GG using the audio cable, the headset automatically turns off because it switches to passive wired mode.

In this mode, the connected device (such as your phone, controller, laptop, or tablet) becomes the master device and controls the audio signal. The DunRock GG itself acts as a passive device and no longer uses its internal electronics or battery. This is normal behavior and ensures stable audio when using a wired connection.

FAQ'S

How does the DunRock GG software work?

The DunRock GG software is available for Windows and allows you to adjust the equalizer when the headset is connected to a PC via the 2.4G adapter.
The settings are only active while the headset is connected to the PC and the software is running. When using the headset via Bluetooth or with another device, the software settings do not apply.
Download the software at dunrock.com/gg-EQ.

How to connect the DunRock GG to my specific device or console?

PC

You can use the DunRock GG with all three modes: 3.5 mm wired mode, Bluetooth mode, and 2.4G adapter mode.

PlayStation 4 / PlayStation 5

For wireless use, connect the DunRock GG to the console using the 2.4G adapter. If you want to use the headset via the controller, connect it using the included 3.5 mm audio cable.

Xbox Series X

The DunRock GG can only be used by connecting it to the controller with the included 3.5 mm audio cable. When using a racing simulator or similar setup, make...

FAQ'S

sure the controller is connected with a cable so it does not turn off during use.

Nintendo Switch

All modes are supported. You can use the DunRock GG in wired mode, Bluetooth mode, or with the 2.4G adapter.

Android devices

You can use the headset in all modes, including wired mode, Bluetooth mode, and 2.4G adapter mode.

Tablets

The DunRock GG supports wired mode and Bluetooth mode. The 2.4G adapter mode is not supported.

iOS devices

Use the headset in wired mode or Bluetooth mode. The 2.4G adapter mode is not supported.

Mac

All three modes are supported: wired mode, Bluetooth mode, and 2.4G adapter mode.

Caution

- Do not open or disassemble the headset.
- Keep away from extreme temperatures (below 0°C or above 45°C).
- Use the included charging cable to charge the headset.
- Avoid high volume for long periods. It may harm your hearing. Please keep the volume at a safe level.
- For your safety, do not wear the headset while driving or during any event where ambient sound warns you for danger.

DunRock®

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Quick Start

1 **Turn On:** Hold the Power Button for 3s.

headset is now in Adapter Mode

2 **Choose connection type:**

2 × G

Adapter Mode ⟶ Bluetooth Mode ⟶ Cable Mode

3 **Connect** to the device you want

- **Adapter**: Connect the USB adapter and put headset in adapter mode
- **Bluetooth**: Turn on bluetooth on device and put headset in bluetooth mode
- **Cable**: Connect the cable to your device or controller (headset turns off and becomes the passive device)



USB-C connection:

The USB-C plug is stored inside the USB-A adapter. Gently slide the USB-C plug out sideways to expose it. Once removed, you can connect the adapter directly to a USB-C port.

Want to adjust the sound of your DunRock GG?
Download the DunRock GG equalizer software for Windows at dunrock.com/gg-EQ.

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